

## **Evans & Dixon Offers Insurance Adjusters Continuing Education Ethics Classes**

At the present time, most states require insurance adjusters to be licensed in order to handle claims for companies. These states also require that the adjuster take continuing education classes to keep his/her license up-to-date. While some states require completion of these continuing education classes annually, others require them to be completed every two to three-year. All of the states that require adjusters to be licensed specify one to three hours of an ethics course as part of this continuing education.

The states, in order to enhance the professionalism of the insurance adjuster and maximize protection for members of the public dealing with licensees of various practices, have set up standards of professional conduct and business that must be followed.

To help support our clients and the adjusters, Evans & Dixon has developed a continuing education course focusing specifically on the ethics portion of the state-required classes. Our program at Evans & Dixon is created so the claims employee will:

- Have a greater understanding of both ethical and good-faith claims handling;
- Have an overview of Bad Faith Action and the parties involved;
- Understand the Civil Remedies Statutes;
- Identify and understand the Unfair Claims Practices and Unfair Trade Practices Acts.

The course is also geared toward helping the adjuster understand what proper investigative conduct is, as well as setting forth a foundation in the Code of Ethics. Additionally, when we present the program, we list the common pitfalls that the adjuster faces and how to avoid them.

Evans & Dixon's continuing education ethics course can be structured for one to three hours depending upon each state's requirements. There is no charge for this class and we will provide one of our qualified attorneys to come directly to your office or to any other desired location.

If you feel this would be beneficial, please contact Rebecca Ojile at [rojile@evans-dixon.com](mailto:rojile@evans-dixon.com) or your Evans & Dixon attorney to coordinate a class.