



## News release

### Leading Missouri Law Firm Rolls Out BigHand Digital Dictation Software

#### ***Evans & Dixon enhances client service and reduces document turnaround times with BigHand's voice productivity software***

**ST. LOUIS, March 10, 2008** – Evans & Dixon L.L.C., a leading insurance defense law firm with offices in St. Louis, Springfield and Kansas City, has rolled out BigHand Digital Dictation software to all 102 attorneys and secretaries at the firm, replacing its outdated tape equipment. As a result, attorneys at the firm are using the cutting edge voice productivity software to improve the overall speed at which documents get out the door to clients, supporting the firm's goal of providing exceptional client service. Evans & Dixon also cites added efficiencies such as the capability of working from home during peak commuting periods – especially since the temporary closure of a major interstate in St. Louis.

Greg Godfrey, CFO at Evans & Dixon L.L.C., commented: "At Evans & Dixon, our clients expect exceptional service. The BigHand Digital Dictation software allows us to exceed those expectations by providing faster turnaround of documents, giving our attorneys increased flexibility and more time to build better client relationships. It was obvious that we needed to change from the old system. The analog equipment was quickly becoming obsolete and increasingly more difficult to support. The switch to digital dictation brought in leading technology with solid management tools that allow us to track and balance workflow in all three of our offices. As a result, we're seeing improvements in the firm's key performance indicators: response to clients, individual productivity and team efficiency."

The implementation follows an independent, market-wide search by Sextant Technology Partners, Evans & Dixon's long-time IT partner, for digital dictation software that would operate over a Citrix infrastructure. The challenges presented by thin client technology via Citrix or Windows Terminal Services in handling sound files has prevented many law firms from moving off old tape systems over to digital dictation workflow software. Juan Carlos Antolinez, Business Technical Advisor at Sextant, describes: "We installed several different applications on our internal Citrix test servers, with the cooperation of the vendors, and found that only BigHand Digital Dictation delivered on all of its promises in a Citrix environment and performed to the standard we require. BigHand's knowledge and expertise in the legal arena made for an exceptionally smooth implementation for our client. The software is specifically designed for law firms, and we know from experience that law firms demand the highest level of technical performance and stability."

Robert N. Hendershot, partner at Evans & Dixon L.L.C commented, "The implementation process and transition was seamless, requiring only a 15-minute training session. The BigHand Digital Dictation software allows me to spend more time with my clients and communicate more effectively with my secretary. I am only successful when my clients' needs are met. The legal industry has changed, and now more than ever, I need to be an indispensable business partner to my clients – so time is everything!"

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#### **About BigHand**

BigHand is a Microsoft Gold Partner, BlackBerry ISV Partner and ILTA Gold Sponsor based out of Chicago, London and Sydney. BigHand is the leading digital dictation vendor in the global professional services sector, maintaining the five largest sites at international law firms and with more legal installations in total than all other suppliers combined. BigHand3 was nominated as "Best of Breed System of the Year" at the Legal Technology Awards for 2008 & 2007, and as 'New Product of the Year' at the LTN Awards 2008. BigHand was named as the fastest growing legal software developer in The Sunday Times Microsoft Tech Track 100 league tables for both 2006 and 2005. BigHand was also

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recognized by Deloitte as one of the 500 fastest growing software vendors in Europe in 2006. Additionally BigHand was voted "Best Legal Office Technology System 2004" from votes from over 14,000 lawyers and IT managers across the legal sector at the LOTIE Awards. BigHand's leading product also won the Society for Computers & Law IT Award in 2003 for "the most outstanding application of information technology to the law". Further information is available at <http://www.bighand.com>

### **About Evans & Dixon LLC**

Evans & Dixon L.L.C. is an insurance defense law firm dedicated to serving insurance companies, employers and self-insured entities. Founded in 1945, Evans & Dixon L.L.C. has built a tradition of excellence in quality and service, engaging in the practice of workers' compensation and civil liability defense in Missouri, Illinois and Kansas. Headquartered in St. Louis, the firm also operates offices in Springfield, Mo. and Kansas City, Mo. For more information, visit <http://www.evans-dixon.com>